



General Terms and Conditions for Experience Offers of Porsche Leipzig GmbH

Valid from 01.02.2026

Notice: This English translation is provided for convenience only. In the event of any discrepancies, inconsistencies or differences in interpretation, the German version shall prevail and be legally binding.

I. Scope of application

- a. The scope of application applies to the experience offers of Porsche Leipzig GmbH ("PLG"), in particular public experience programmes, individual programmes, track experience programmes and vouchers.
- b. The scope of application applies to the customer as well as the participant of the experience offers, even if they differ. Terms and conditions of the customer/participant do not apply, even if they are not expressly contradicted.

II. Registration, conclusion of contract

- a. All offers of the PLG are subject to change. The order or registration takes place exclusively via the website (www.porsche-leipzig.com), via the order form (binding order) of the PLG or via the booking on site with the PLG.
- b. The contract for participation in the offers is concluded as soon as PLG has confirmed the registration to the customer in text form or an invoice has been issued to the customer.
- c. The PLG and the customer can individually arrange appointment options for certain experience offers. The option dates agreed upon in this case are binding for both contracting parties. If the customer does not make use of the option, the PLG reserves the right to allocate the reserved appointments to another person.

III. Prices and Payment

- a. The list prices of the PLG valid at the time of order or registration apply. All prices are quoted in EURO incl. the applicable sales tax.
- b. For online bookings, the payment options indicated on the website are permitted. In all other respects, the amounts stated in the order confirmation or invoice are due for payment without deduction within 14 days of receipt of the invoice. Payments are to be made to the specified account, stating the invoice number.
- c. Upon expiry of the aforementioned payment period, the customer is in default. PLG is entitled to charge a flat rate of € 4.00 per reminder letter for the dunning effort incurred.
- d. For bookings from abroad, payment is generally made before the start of the programme in question.
- e. In the case of domestic bookings in which timely invoicing or payment before the start of the respective experience offer is not guaranteed, PLG is entitled to accept payment by credit card at its own discretion immediately before the start of the respective experience offer.
- f. PLG is entitled to exclude the customer or participant from the experience offer in question if the invoice amount has not been paid in full at the beginning of the experience offer in question.

IV. Vouchers; settlement of vouchers

- a. Vouchers for experience offers can only be redeemed for the PLG experience offers (programme voucher), i.e. in particular not for offers in the "Carrera Café" and not for offers in the "Porsche Design Store". The voucher can only be redeemed online via the PLG and only upon presentation of the voucher number.
- b. If you order a voucher for a specific date, the voucher must be redeemed on that date.
- c. Vouchers must be redeemed within three years from the end of the calendar year in which the voucher was issued. After that, the voucher expires without any obligation to reimburse the PLG and without the possibility of extension.
- d. Vouchers issued for a specific experience offer can also be offset against one or more other experience offers during the validity period. The voucher amount will then be valued at the price valid at the time of issue (hereinafter referred to as the "voucher amount") and offset against the current price of the desired experience offer. Each voucher can only be redeemed once and loses its validity once redeemed. If the voucher amount is less than the current price of the desired experience offer, the difference will be charged to the customer. If the voucher amount is higher than the current price of the desired offer, the difference will not be refunded.
- e. A cash payment or refund of the voucher amount, including any difference to the purchaser or voucher holder, is generally excluded.
- f. In the event of withdrawal from programme dates booked by means of vouchers, the following applies, in deviation from Section VI: a withdrawal before the 3rd calendar day before the programme date is free of charge, the voucher remains valid. In the event of cancellation from the 3rd calendar day before the programme date, the voucher loses its validity. There will be no refund. This does not apply to vouchers for Track Experience programmes, where the cancellation conditions in accordance with Section VI also apply to voucher redemptions.

V. Changes in performance

- a. PLG is entitled to change the content of experience offers due to force majeure, extreme weather conditions, official orders or for safety and other important reasons that were not foreseeable at the time of conclusion of the contract.

VI. Withdrawal by the participant before the start of the event and cancellation fees

- a. The participant can withdraw from the booking at any time before the start of the booked experience offer. The receipt of the declaration of withdrawal by PLG is decisive. The withdrawal must be declared in text form (see end of contact details). Cancellation fees may apply.
- b. The flat-rate cancellation fees for "Track Experience" programs are usually as follows:
 - up to the 31st calendar day before the programme date 25 %,
 - from the 30th calendar day before the programme date 50 %,
 - from the 15th calendar day before the programme date 75 %,
 - from the 3rd calendar day before the program date or in case of no-show, 100% of the offer price.



- c. The flat-rate cancellation fees for all other experience offers are usually as follows:
 - from the 15th calendar day before the programme date: 50%,
 - from the 3rd calendar day before the program date or in case of no-show, 100% of the offer price.
- d. Cancellation fees are also payable if a participant does not arrive or does not arrive on time at the announced times or if the number of participants is reduced without notice in the case of a booking for several participants. The same applies if the experience cannot be taken up due to the lack of participation documents, such as a driver's license, for which PLG is not responsible.
- e. PLG is entitled to offset the cancellation fee against a price already paid for the offer in question. Any remaining amount will be refunded to the customer.
- f. The participant is free to prove that no or significantly lower costs have been incurred in connection with the withdrawal or non-commencement of the experience offer than the costs shown in the lump sum to be applied in the individual case.

VII. Withdrawal and termination by PLG and postponement of the date

- a. PLG is entitled to withdraw from the contract for the following reasons:
 - If the customer has not paid the price for the Experience Offer in full after the expiry of the due date of the invoice and after the expiry of a reasonable grace period set by PLG;
 - in the event of force majeure or other circumstances for which PLG is not responsible, which make it impossible or unreasonable for PLG to fulfil the contract;
 - provided that PLG has reasonable grounds to believe that the offer may jeopardise the smooth business operations, security or reputation of PLG or Dr. Ing. h.c. F. Porsche Aktiengesellschaft (hereinafter referred to as "Porsche AG") in the eyes of the public, without this being attributable to PLG's sphere of control and organisation;
 - for all driving programmes if weather-related influences make it impossible to carry out the programme.
 - if the minimum number of participants required for the implementation of the experience offer has not been reached.
- b. In this case, unless otherwise stipulated below, the customer is only entitled to a refund of the price for the offer in question. Further claims of the customer and/or participant are excluded; any liability of PLG in accordance with section XI shall remain unaffected.
- c. PLG is entitled to terminate the contract without notice if the implementation of the experience offer is sustainably disrupted by the participant despite a corresponding warning by PLG. The same applies if a participant behaves in breach of contract to such an extent that the immediate cancellation of the contract is justified. In this case, PLG retains the right to the agreed fee.
- d. If the experience has to be cancelled for reasons for which PLG is not responsible, the customer will be refunded the pro rata price for the offer. Further claims of the customer and/or participant are excluded; any liability of PLG in accordance with Section XI shall remain unaffected by this.
- e. PLG is entitled to postpone offers to another date due to operational requirements, in particular for reasons of confidentiality and security. In this case, the customer is entitled to withdraw from the relevant experience offer within two weeks of receipt of the notification of the postponement. The regulations on the cancellation fee according to Section VI do not apply in this case. Further claims of the customer and/or participant are excluded; any liability of PLG in accordance with Section XI shall remain unaffected by this.

VIII. Special conditions for factory tours

- a. Guided tours of the factory are carried out during ongoing or dormant production. A guided tour when production is at a standstill does not constitute a defect.
- b. For safety reasons, people with pacemakers, implantable defibrillators or other active implants are not allowed to take part in the factory tour.
- c. For children, a minimum age of 13 years generally applies to enter the production, for family tours of 8 years and for individual programs and gourmet offers of 6 years.

IX. Special conditions for driving programs

- a. Participants in a driving program in which the participant drives a vehicle must be at least 18 years old, or 21 years in the case of the "Cup Experience", and in possession of a valid driver's license and assure that there is no official driving ban. On the program date, the original driver's license must be presented before the start of the driving program. The following driving licences are accepted:
 - EU driving licences in accordance with Annex I of Directive 2006/126/EC of the Europ. Parliament & Council of 20.12.2006 on driving licences;
 - National driving licences from EU or EEA countries in German/English
 - national driving licences from non-EU countries (in non-English language only with certified German or English translation); and
 - International driving licences in accordance with Article 7 & Annex E of the International Convention on Motor Vehicle Traffic of 24.04.1926 ("Paris Agreement on Motor Traffic") or international driving licences in accordance with Article 41 & Annex 7 of the Convention on Road Traffic of 8.11.1968 ("Vienna Convention on Road Traffic"), in each case only in conjunction with a national driving licence.
- b. The provision of a Porsche vehicle to the participant requires that the participant signs a vehicle rental contract for PLG experience offers with a deductible. There is no fully comprehensive insurance. However, with regard to damage to the vehicle in question caused by slight negligence, the vehicle borrower is in the same position as if fully comprehensive insurance with a deductible had been concluded. This deductible must be borne by the vehicle borrower in the event of damage, even in the event of slight negligence. The deductible is €5,000 or €10,000 for Turbo & GT models; €10,000 for Track Experience programmes and experience offers with free driving, €20,000 for Turbo & GT models and €25,000 for Cup models.



- c. If a participant participates in the programme with a vehicle not owned by Porsche AG or a company affiliated with it, we would like to point out that Porsche AG or PLG does not provide any insurance cover for this – in particular no motor vehicle liability insurance. In this case, the participant is obliged to ensure that he or she has sufficient motor vehicle liability insurance cover that covers participation in the specific experience offer.
- d. Unless otherwise agreed, the language of participation in all offers is German. This also applies to the respective instructors, drivers and other employees of the PLG who provide services as part of the experience offers. Participation in driving programs requires a sufficient understanding of the German language.
- e. In all driving programs, the participant must follow all instructions of the instructors, drivers and other employees of the PLG. For safety reasons, seat belts are compulsory when using the vehicle as part of any driving program. All driving programs are subject to an absolute ban on alcohol (0.0 per mille) and drugs, the prohibition of other intoxicating substances and the prohibition of sedative substances that impair or may impair the ability to drive.
- f. Participation in driving programs is at your own risk. Item XI remains unaffected by this.

X. Special conditions for track experience programs

- a. The driving safety training courses of the Porsche Track Experience aim to improve the driving skills and driving safety of the participants in order to ensure greater safety in everyday traffic. The training sessions are not intended to achieve top speeds and are not intended to promote competitive behaviour. In order to achieve the training goals, they are divided into groups that are as homogeneous as possible. In all Porsche Track Experience programmes, the participant alone bears responsibility for his or her behaviour.
- b. In some cases, there are special requirements for participation in certain track experience programs. These are shown in the valid program. Whether training sessions completed outside the Porsche Track Experience are accepted as participation requirements for participants in this context is at the discretion of the PLG.
- c. The participation fee covers the following services: track rental incl. track safety; Driving program; Instructor assistance, event management, catering as indicated in the valid program, technical assistance of Porsche rental vehicles if necessary, medical assistance, local taxes, event documents. Not included in the participation fee and therefore to be borne by the participant are: costs for travel to and from the event (unless otherwise described in the event documents), operating costs for your own vehicle including fuels and lubricants, accommodation costs in the hotel as stated as well as hotel ancillary costs (drinks, parking, telephone, etc.).
- d. It is possible to rent Porsche vehicles for the entire duration of the event, subject to availability, for a rental fee. For this purpose, a separate vehicle transfer agreement must be concluded with Porsche. There is no entitlement to a specific rental vehicle of the Porsche brand.
- e. If you participate with your own vehicle, the following conditions apply in addition to those mentioned in Section IX:
 - Only vehicles for which motor vehicle liability insurance exists and which meet the requirements of the German Road Traffic Licensing Regulations (StVZO) are admitted to participate. In this case, the participant is obliged to take responsibility for ensuring that he or she has sufficient motor vehicle liability insurance cover that covers participation in the specific experience offer, in particular participation in driving programmes on a circuit route.
 - Vehicles with red transfer plates or short-term license plates are excluded from participation. Excluded from this are red classic car or 07 license plates.
 - Only vehicles with such parts or equipment that have been approved by an independent testing organisation (e.g. TÜV) and entered in the vehicle documents are eligible to participate. Open-top vehicles (e.g. convertibles) must be equipped with a roll-over device. For exhaust systems, the legal noise limits must be observed.

XI. Remedy, reduction, termination

- a. If the service is not provided by PLG or is not provided in accordance with the contract, the customer may demand remedy. However, the customer is obliged to notify PLG immediately of any defect in the experience offer. If he culpably fails to do so, a reduction in the price is inadmissible. This only does not apply if the complaint is recognizably hopeless or unreasonable for other reasons.
- b. The PLG may refuse to remedy the situation if it involves a disproportionate effort.
- c. PLG can remedy the situation by providing an equivalent substitute service if this is reasonable for the customer.
- d. The customer can demand a reduction of the participation fee after returning from the experience offer, if the offer has not been provided in accordance with the contract and he has not culpably failed to report the defect immediately.
- e. If an experience is significantly impaired as a result of a defect and PLG does not remedy the situation within a reasonable period of time, the participant may terminate the contract within the framework of the statutory provisions. The same applies if the participant cannot reasonably be expected to take advantage of the experience offer due to a defect for important reasons that are recognisable to the PLG. It is only not necessary to specify a deadline for remedy if remedy is impossible or is refused by PLG or if the immediate termination of the contract is justified by a special interest of the participant. The participant owes the PLG only the part of the participation fee attributable to the services used, insofar as these services were of interest to him/her.

XII. Exclusion of claims, statute of limitations

- a. Claims due to non-contractual provision of the experience offer (§§ 651 c to 651 f BGB: remedy, reduction, termination due to a defect, damages) must be asserted against PLG within one month after the end of the experience offer. For reasons of evidence, this should be done in writing. After the deadline has expired, the participant can only assert claims if he was prevented from meeting the deadline through no fault of his own. The day of the end of the event is not included in the calculation of the one-month period.
- b. Claims of the participant according to §§ 651 c to 651 f BGB from injury to life, limb or health that are based on an intentional or negligent breach of duty by PLG or a legal representative or vicarious agent shall become statute-barred after two years. This also applies to claims for compensation for other damages based on an intentional or grossly negligent breach of duty by PLG or a legal representative or vicarious agent.
- c. All other claims under §§ 651 c to 651 f of the Civil Code shall become statute-barred after one year.



- d. The limitation period pursuant to the preceding paragraphs shall commence on the day following the end of the event. If the end of the limitation period falls on a weekend or public holiday, this day shall be replaced by the next working day.
- e. Claims arising from tort expire after three years.

XIII. Limitation of Liability

PLG and its legal representatives and vicarious agents shall only be liable for damage to the participant or such damage caused by a participant to third parties if the damage was caused intentionally or through gross negligence by PLG, its legal representatives or vicarious agents. This limitation does not apply to damage resulting from injury to the participant's life, limb or health. It also does not apply to statutory claims for damages due to delay or impossibility for which PLG or its legal representatives or vicarious agents are responsible, or in the event of a negligent breach of essential contractual obligations. Essential contractual obligations are those duties whose breach jeopardises the purpose of the contract and on the compliance of which the contractual partner may regularly rely. In the event of a negligent breach of such an essential contractual obligation, PLG's liability shall be limited to compensation for typical damage foreseeable at the time of conclusion of the contract. Claims under the Product Liability Act remain unaffected.

XIV. Resale or passing on of experience offers

- a. Any commercial transfer or sale of PLG's offers by the customer is not permitted.
- b. In the event of an unauthorized sale, transfer or brokerage of the offers, PLG may terminate the relevant program for the respective customer or participant at any time at its equitable discretion. In this case, PLG is entitled to deny the respective customer or participant access to the program.
- c. For any violation of Clause XIV(a) by the Purchaser, PLG may demand payment of a contractual penalty from the Purchaser, which shall be set by PLG at an appropriate amount in the event of a breach and which will be reviewed by the courts for appropriateness in the event of a dispute. Further claims for damages by PLG remain unaffected by this. PLG reserves the right to exclude persons who violate Section XIV. (a) from placing orders with PLG in the future.

XV. Image and sound recordings

- a. Image and sound recordings as well as other optical or audio-visual recordings, including the use of camera phones, are not permitted on the PLG factory premises, especially in the area of vehicle production.
- b. Image and sound recordings as well as other optical or audio-visual recordings, including the use of camera phones for private purposes, are only permitted in the area of the Porsche Experience Center.
- c. Drone overflights over the area of the Porsche Experience Center are only permitted before, during and after the experience offer with the express written and prior consent of PLG.
- d. An exception to the above regulations must be applied for in writing to the PLG in advance of the experience offer. If such an exemption is granted, it must be presented to PLG employees at any time upon request.

XVI. Data protection

The data necessary for the processing of business is stored and processed and used exclusively for the purposes of contract processing. For this purpose, the aforementioned data will also be made available to Porsche Dienstleistungsgesellschaft and commissioned shipping service providers. All personal data will be treated confidentially and will not be passed on to any other third parties.

XVII. Offsetting

The customer can only offset a claim of PLG with an undisputed or legally established claim.

XVIII. General

- a. The invalidity of individual provisions of this contract does not result in the invalidity of the entire contract. The same applies to these terms and conditions of participation.
- b. German law shall apply exclusively to the contractual relationship between the purchaser or participant and PLG.
- c. For actions against customers or participants who are merchants, legal entities under public or private law or persons who have their domicile or habitual abode abroad or whose domicile or habitual abode is not known at the time the action is filed, the place of jurisdiction is agreed to be the registered office of PLG.

Contact:

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